eCON Console

Release notes 2.4

RN 20250228

Indice

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Document approval

Date	Person in charge	Task	Sign
13/03/2025	Paola Caioli	DelM	*Digitally Signed.*

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1. Introduction

This document contains the Entaksi Services release notes for version 2.24.x.

2. List of changes

2.1. Version 2.24.0

Release date: 28/02/2025.

2.1.1. Entaksi services

Ticket	Type	Change description
#12989	Bug-fix	In Entaksi services, it is possible to download information packages, documents, generic files, and other information. If the download of these files was blocked due to issues unrelated to the Console (firewall, network absence, etc.), the user was not informed of the error: at the request of the download, the spinner kept running without a result. With the correction made, the user is now notified of the inability to complete the download with a generic error message or, when possible, with a specific message detailing the cause.

2.1.2. ePRI service

Ticket	Type	Change description
#13833	New feature	In the ePRI service, it is possible to download received and sent emails from a previously configured email account. The download of received emails was not performed if the emails had been previously read directly from the email account. With the new feature, also emails that have been read in the email account are now correctly downloaded.
#13834	New feature	In the ePRI service, it is possible to configure an email account to view sent and received emails from that account. Before this new feature, the list of sent emails was completely empty: mails were not downloaded from the configured mail account.
#13835	New feature	In the ePRI service, it is possible to view on the "Email" page, sent and received emails from a mail account previously configured in to the system. Before this change, sent emails in the account were not being correctly displayed in the Console.
#13838	New feature	In the ePRI service, on the "Email" page, user can select the mailbox that he want to view by selecting it from the list on the left of the page. If an active certified mailbox is selected, an envelope icon appears to the left of the description. Before the change, the icon overlaid the description of the box making it difficult to read. With the correction made, the correct display has been restored.

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Ticket	Type	Change description
#13840	New feature	In the ePRI service, it is possible to manage received or sent emails from an email account previously configured. In the received email section of the Console it is also possible to delete an email to exclude it from the list of relevant messages. Before the change, even if the email was deleted from the list in the Console, it was downloaded again, making it impossible to delete. With the change made, the deletion is now permanent: the deleted email is no longer downloaded.
#13843	New feature	In the "Email" page of the ePRI service, it is possible, by selecting a certified mailbox previously configured, to view the emails received, protocoled, to be protocoled and sent. The information reported on the received, protocoled and to be protocoled email sections are: sender's address; type; subject; date and time of receipt; delete button. The information reported on the sent mail section is instead: address of the recipient; subject; date and time of sending; removal button. In the "Type" column there is a colored icon to distinguish the different types of mail and/or notifications: with a descriptive tooltip to aid interpretation. In the "Subject" column, at the bottom right, an icon with a paperclip symbol is displayed if the mail has additional attachments than those provided by the PEC protocol (*daticert.xml*, *postacert.eml*, *smime.p7s*).
#13852	New feature	In the ePRI service, users can configure multiple mail servers and view emails to be protocoled from different servers. Previously, even when multiple mail servers were correctly configured, emails were only downloaded from the first configured server. With the correction, emails are now correctly downloaded from all configured and enabled mail servers.
#13855	New feature	In the ePRI service, a detail page has been implemented for displaying emails received or sent from a previously configured mail account. The page consists of two sections: • in the first section named "*Envelope*" are displayed the information of the "Envelope" of the certified email with its attachments (*daticert.xml*, *postacert.eml*, *smime.p7s*); • In the second section called "*Message*", the original message with its attachments is displayed. At the top, the left button allows users to return to the email list, while the right button, in case of received mail not protocoled, you can proceed to its protocol.
#13954	New feature	In the ePRI service, it is possible to set up an email account to automatically download sent and received messages at that address. In case an account is disabled, messages should not be downloaded anymore, in case an account is enabled again, messages should be downloaded. Before the change, the enable/disable account functionality was not working correctly: messages continued to be downloaded even when the account was disabled, and similarly when reactivating a disabled account, the messages were not being downloaded. With the correction made, the correct function of the activation/deactivation account has been restored.
#13960	New feature	In the ePRI service, users can view sent and/or received emails downloaded into the Console from a configured and enabled account. Even if an account is later disabled, messages previously downloaded from that mailbox will remain visible in the Console. To inform users, which accounts listed on the "Email" page are still enabled and which are not, an "X" icon has been introduced before the description of disabled accounts.

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Ticket	Type	Change description
#14015	New feature	In the ePRI service, the ability to delete a protocol registration has been introduced, but only if it is in draft status. Deletion can be done from the protocol registrations list page by clicking the delete button in the row or from the registration detail page by clicking the "Delete" button at the top right. If the registration is linked to a protocolled email, its deletion will change the email's status from "*Protocolled*" to "*To be protocolled*".
#13214	Bug-fix	In Entaksi services, selecting a row in the lists keeps the selection active throughout the browsing and use of the service. On the "Access management" configuration page of the ePRI service, this selection did not remain active. With the correction made, the correct operation of the selected rows in this list has been restored.
#13931	Bug-fix	In the ePRI service, it is possible to automatically protocol incoming email messages. During the creation of these protocol regitrations, the user must enter the necessary information for the correct complilation, including the Homogeneous Organizational Area (AOO - Area Organizzativa Omogenea). The AOO data was not correctly displayed either during the saving or modification phase of the registration itself. With the correction made, the protocol registration from an email message is now always correctly displayed.
#13933	Bug-fix	In the ePRI service, it is possible to protocol emails by automatically creating protocol registration: this record is always marked as "*Inbound*" because storage takes place exclusively for the received emails. Before the change was made, the protocol registration was created correctly, but the user could modify the flow type, saving and archiving an inconsistent registration. With the change made, in the protocol registration from a received email, the flow type is now automatically set to "*Inbound*" and it is read-only.
#13935	Bug-fix	In the protocol registrations page of the ePRI service, the icons for downloading the attached files have been changed to standardize them with the other pages of the service.
#14026	Bug-fix	In the ePRI service, it is possible to protocol received emails. If a user protocoled an email containing attachments, those attachments were not automatically included in the protocol registration. With the correction made, the attachments from the original email are now correctly included in the protocol registration, making it complete with all the data from the messages.

2.1.3. eSIGN service

Ticket	Type	Change description
#13546	New feature	In the eSIGN service, upon completion of document signing, it is possible to send notification emails to another user. With the new feature, it is now possible to send the notification email to multiple third-party users at the same time by simply selecting them during the notification insertion process in the actions section.

Ticket	Type	Change description
#13491	Bug-fix	In the eSIGN service, a user can be configured with the privilege "*Utente abilitato alla visualizzazione dei template*" (User enabled to view templates). A user with this privilege can view all the templates in the system in read-only mode. In the Entaksi service pages, read-only data is displayed with the description at the top and the value in bold. Before the change, the list of signatory users and signatory groups were not displayed in read-only mode: it was possible to open the lists and select their personal data. Additionally, for templates with parameters, the "edit parameter" button in the row, which opens the management mask in read-only mode, was not visible. With the change made, the template detail page is now displayed in read-only mode following the Entaksi standard, and the "edit parameter" button for the template parameters has been restored.
#13492	Bug-fix	In the Entaksi services, it is possible to assign roles to users who are enabled for the service to manage or not the features present in the system. In the eSIGN service, there is the role "*Utente abilitato alla visualizzazione degli altri utenti*" (User enabled to view other users). A user with this role can only view the signatory user and signatory group registry in read-only mode, without the ability to insert or modify data. Before the update, a user with this role could erroneously insert or modify signatory user groups, add or modify signatory identity documents, or to start an Advanced Electronic Signature (AdES) agreement acceptance processes. With the update, the correct management of this role has been restored.
#13494	Bug-fix	In the eSIGN service, it is possible to reject a signature process. The user can restart a rejected process later. A user with the role "*Utente abilitato al monitoraggio dei processi di firma*" (User authorized to monitor signature processes) must not be able to perform any actions on the processes; he is only allowed to monitor and view them. Before the update, the restart button was displayed on the details page of a rejected process even for users with the aforementioned role. The correct display has now been restored: the restart button for a rejected process is no longer visible to user with the role "Utente abilitato al monitoraggio dei processi di firma".
#13497	Bug-fix	In the eSIGN service, it is possible to send signature processes consisting of multiple documents with several pages. Signature fields can be placed on any page within the documents. This means that, during the signing phase, it may be difficult for the user to search for each document on which page the signature should be placed. To simplify this process, when clicking on the requested signature in the right section of the page, the document view on the left section of the page should automatically scroll to the corresponding signature page, highlighting the selected signature. Before the change was made, if the signatory user clicked on the signature in the left section of the page, the system would always position the document at the first page instead of the signature page, forcing the signatory user to manually scroll through the document to locate the signature field. With the correction made, the functionality has been restored as described above.

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Ticket	Type	Change description
#13498	Bug-fix	In the eSIGN service, the ability to modify an imported .csv file for both signatory user and additional data has been introduced. Before this update, if a user mistakenly selected the wrong file, they had to close the window (exiting the upload process) and start the operation again. With the correction made, after selecting a file, a button with a pencil icon now appears next to the upload button, clicking this button removes the previously selected file, allowing the user to upload a new one without leaving the window.
#13590	Bug-fix	In the eSIGN service, it is possible to add editable fields in a template or a signature process, which the signatory user will fill in during the signing phase. When adding these fields, user can define the data type (numeric, string, list) and specify certain characteristics, such as minimum or maximum length (for strings) or the number of decimal places (for numeric values). In the latter case, to enter an integer decimal number, that is without decimal digits, it was sufficient not to value the field: by entering the value 0 the service returned an error preventing saving. The correction introduced the possibility to insert the value 0 in the "decimal digits" field of an additional data defined as numerical.
#14081	Bug-fix	In the eSIGN service, it is possible to upload templates containing parameter-type markers that must be fill in during the process creation phase. These markers are automatically set as string type and optional by default. To modify these attributes, users need to edit the marker and set the correct type and mandatory status if required. Before the correction was made, the mandatory field was read-only mode, preventing user from making any changes.
#14089	Bug-fix	In the eSIGN service, it is possible to create signatory group. Users in a group can be removed at any time. Before the correction was made, the service prevented their removal and returned an error. This issue has now been resolved, allowing signers to be correctly removed from a group.

2.2. Version 2.24.3

Release date: 11/03/2025

2.2.1. ePRI service

Ticket	Type	Change description
#14102	New feature	The ePRI service displays the date and time of sent and received emails downloaded from a previously configured mail account. Before the correction, if the account had used "LocalDateTime" instead of "ZonedDateTime", the time displayed in the Console was incorrect, showing a one-hour time difference from the actual time. With the correction made, regardless of the account's time settings, the downloaded messages now display the correct time in the Console.

2.3. Version 2.24.4

Release date: 13/03/2025

2.3.1. eCONFE and eIFE services

Ticket	Type	Change description
#14034	New feature	The eCONFE and eIFE services have been updated to comply with the new technical specifications for electronic invoicing (version 1.9), published by the Agenzia delle Entrate, effective from April 1,2025. The main changes introduced are as follows: 1. introduction of a new document type, TD29, for the communication of omitted or irregular invoicing to the Agenzia delle Entrate: it must be indicated as "Cedente/prestatore" the provider and as "Cessionario" the one who makes the regularization; 2. update of the description of the TD20 document type; 3. introduction of the new cross-border VAT Exemption regime RF20 (EU Directive 2020/285).

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